Response policy for on-site audits of human rights due diligence for suppliers

In on-site audits, the response to any identified issues shall be determined as follows. This policy has been formulated based on the United Nations "Guiding Principles on Business and Human Rights," the OECD's "OECD Due Diligence Guidance for Responsible Business Conduct," the Ministry of Economy, Trade and Industry's "Guidelines on Respecting Human Rights in Responsible Supply Chains," and advice from external experts.

1. Transactions with suppliers

If the audit determines that there is or may be a negative impact on human rights, the basic approach is not to immediately terminate the business relationship, but to work towards preventing and mitigating the negative impact through relationship with the primary suppliers.

2. Request for correction

For the identified negative impacts, we prioritize them based on the severity, establish a deadline in collaboration with the primary supplier, and request involvement from the secondary suppliers and beyond for corrective measures.

3. Corrective action plans

If the management of the audited entity agrees to the request for correction, we obtain the correction plan and confirm its contents together with the primary supplier. We will make sure that the action plan does not exacerbate the negative impact on vulnerable people.

4. Progress confirmation of corrective action plans

The corrective action plan involves checking progress through primary suppliers. If progress is not satisfactory or on-site verification is necessary, a follow-up audit will be conducted to identify the issues.

5. Confirmation of improvement completion and continued monitoring

After receiving a report that the necessary corrective actions have been completed, we will directly verify the evidence to ensure there are no discrepancies in the report. We will also discuss and decide on the monitoring methods.

6. Disclosure to external parties

We will disclose our policy, corrective plan, and results on our company's website.

7. Situations where suppliers do not respond to the request for correction

If suppliers do not respond to the request for correction, we communicate with our suppliers and determine whether it is possible to request correction again. If supplies do not respond to correction, we might consider terminating the transaction.