

List of reported cases

This is a list of reports concerning the Kirin Group received by JaCER (for the last 3 years)

| Year Received | Case Category | Outline of Case | Progress | Note |
|---------------|-----------------------------|--|--|---|
| 2023 | Responsible Marketing,Sales | The claimants alleges that the contracts with the business partner who is allegedly involved in human rights violations be suspended immediately. | The group company concerned is in the process of requesting its business partner, which is alleged to be involved in human rights violations, to take actions, including providing remedies to the victims, through its agent. | This case was reported by 4 claimants-with similar details. |
| 2024 | Responsible Business | The claimant alleges that the use of raw materials produced in conflict-related Israel be stopped. | Regarding the raw materials used, we have confirmed following points again and responded to the claimant: 1) The supplier companies are not on the list of companies involved in Israeli settlements by the United Nations Human Rights Council, which lists companies involved in human rights violations, and 2) The raw materials are not produced in areas (settlements) related to human rights violations. | |
| 2024 | Responsible Business | The claimant alleges that the use of raw materials produced in conflict-related Israel be stopped.The country is also depriving indigenous people of their rights to access water. | Regarding the raw materials used, we have confirmed following points again and responded to the claimant: 1) Not depriving others of their right to access water in terms of both usage of water in production and wastewater, and 2) The raw materials are not produced in areas (settlements) related to human rights violations. | This case was reported by 4 claimants with similar details. |
| 2024 | Responsible Marketing,Sales | The claimant alleges that our group company's collaboration with a YouTuber who streams the videos of the child with disability be ceased as it promote the infringement of the right of this child. | The group company concerned reviewed the advertisement and, taking into account the claimant's request, removed the post and deleted the company's name and link from the blog. Moving forward, they will strengthen the verification system for advertisements and promotions and promote human rights awareness. | |